

From: Jon Wallsgrove

Sent: 12 May 2022 14:45

To: Dimitriou Maria: H&F

Subject: RE: Licensing Act 2003 - Premises Licence Number: 2022/00568/LAPR

Dear Maria

My client has decided to invite residents along to a meeting so that they can fully set out what they are intending to do. Once I receive the notice of hearing I will submit the relevant documents regarding the roof for the Committee to peruse before they hearing.

I attach the letter which is to be circulated and would be more than happy for you to send it on to those who have made representations (albeit they may well therefore receive it twice it is better to be safe than sorry).

I look forward to hearing from you with the date of hearing.

Kind Regards,
Jon

Jon Wallsgrove

Partner

INVITATION LETTER

10.05.2022

Dear Resident,

In November 2019 Will & Frazer were granted a lease by the landlord of Shepherd's Bush Market to open a pizza restaurant in a vacant alley way opposite Gold Hawk Road Station.

We set out to create The Hawks Nest, the friendly neighbourhood venue that we felt the area was lacking and we hope that lots of you have taken the time to pop in and visit us for a drink or a pizza.

We have now become a busy little venue and whilst we hope that we have made a positive impact on the local area overall, we are also aware that the noise coming from the venue may have had an adverse effect on some residents.

For this reason, we have been working with our landlord on a permanent solution to noise breakout from the venue and the landlord of the market are supporting us in installing a fully soundproofed roof over the space. We intend to carry out the works in January – March 2023.

This is a double glazed glass roof which will have retractable sections allowing for al-fresco dining in the afternoons but when we get busy in the evenings we can then close the roof which will significantly reduce noise breakout.

We are also seeking later licensed house to trade until mid-night in line with all of the other licensed premises in the area.

For those who are interested we are hosting a resident's meeting on **Wednesday the 24th of May at 6.30pm at The Hawks Nest.**

There will be some complimentary drinks and nibbles for those who attend and we hope to share our plans with you. We will also welcome any feedback from you in regards to the venue and what you would like from your local neighbourhood venue.

We hope that lots of you can attend and we look forward to meeting those of you who we haven't met already.

Kind regards,

Frazer, Will, Lottie & The Hawks Nest Team.

RESPONSE FROM RESIDENT

From: Susan Horth

Sent: 16 May 2022 13:21

To: Dimitriou Maria: H&F

Subject: Re: Invitation to residents meeting - Reference: 2022/00568/LAPR -
Premises: The Hawks Nest 190 Railway Arches Shepherd's Bush Market London
W12 8DF

Dear Maria,

Thank you for this.

I and other residents have already had this letter pushed through our doors. We are very sceptical about the licensee's genuine interest in our concerns, given the tone of the letter sounding quite condescending and trivial. They're openly proposing to extend licensing hours **long before** any roof would be built, completed or evaluated. If the landlord and the council were actually prioritising the needs of residents, then the roof (or other mitigation measures) would be completed **first**, followed by an evaluation into whether existing nuisance has been mitigated by that roof, and only then should any extension of licensing hours be discussed. Instead, a roof is being promised far too late to prevent major nuisance and disruption increasing.

Also, this letter invites us to raise our concerns **while on the licensee's premises**, literally in the place which causes us disruption. The premises themselves are **not neutral grounds** for discussion of these issues, and as our representatives, and the licensing authority, I would have hoped you and H&F council might have hosted a discussion on neutral ground where residents feel more free to speak openly. **Will you or other representatives of H&F Licensing, Environment or Planning be present at this meeting to listen to our objections and the discussion?** If not, then this will be a purely cosmetic exercise where the Hawk's Nest get to mark their own homework.

Meanwhile as a street, we are still waiting for someone from the council to visit, discuss and pay attention to our ongoing concerns over the criminal ASB occurring on a regular basis on our doorsteps.

I am disappointed to feel that you are already backing the licensee here by forwarding this letter, and any objections we raise as local residents suffering major nuisance and ASB are futile and won't be taken seriously.

Regards,
Susan Horth